

Montreal, August 6, 2026

Re: Mortgage statement requests – obtaining the loan number and transit

To produce a mortgage statement, you must indicate the mortgage loan number and transit number of the branch that holds the loan. This information can often be obtained directly from the client since it is usually included in the client's documentation:

Loan/account number:

- › **Home equity line of credit (All-In-One):** The account number is indicated in the monthly statement under the "Account No." heading of the "Line of Credit" section.
- › **Mortgage loan:** The seven-digit mortgage loan number appears in the top right of the annual statement or loan agreement, and under the "Loan No." or "Loan number" heading in any other documents related to the loan.

Your client can also access their loan or line of credit number via their online bank. It is the client's responsibility to provide this information.

Loan/account transit number:

- › **Home equity line of credit (All-In-One):** The transit number is indicated in the monthly statement under the "Transit number" heading in the "Line of credit" section.
- › **Mortgage loan:** The transit number is indicated in the bottom left of the annual statement under the heading "Your mortgage statement" or via the branch locator.

Your client can also access their line of credit transit number in their online bank. It contains exactly five digits and is written on the first of the three lines.

If the client is unable to give you this information, you can contact the Bank to obtain it.

To make it easier to process your requests and speed up processing times, please send your request to **ctph.quittances@bnc.ca** using the template below:

Re: Obtain the loan/account number and transit of the branch

Information about the file

- Address:
- Owner:
- Telephone number:
- Date of birth:
- Lot number (PIN/PID/PAN):
- Registration No.:
- Registration division:

The more complete the information provided, the more quickly and efficiently we will be able to process your request.

Thank you in advance for your cooperation.

David Lamothe, notary and Senior Manager
National Bank of Canada